

Toromont Connect

Frequently Asked Questions

Discover all there is to know about Toromont Connect,
the fleet management app designed to boost productivity in the field.

What does Toromont Connect do? How do I benefit from it?

Toromont Connect is a mobile application designed to allow fleet owners and operators to connect interactively with Toromont in an efficient and friendly way, whenever and wherever they are, 24/7.

The app provides essential information about your equipment, Toromont services, and allows you to perform specific activities directly in the field.

Do I have to pay to use Toromont Connect?

No, Toromont Connect is free.

Is there a maximum number of users from my business who can download Toromont Connect and access the equipment section?

There is no limit to the number of users who can access the Toromont Connect app.

Where can I download Toromont Connect?

Toromont Connect is available for Android in the Google Play Store, and for Apple in the Apple App Store.

Is the fleet equipment portion of Toromont Connect only for Cat machines?

No, the equipment list shows both Cat and non-Cat equipment.

How often will Toromont Connect be updated?

Updates to Toromont Connect will be implemented quarterly.

Where can I find information about Toromont Connect?

You can find all the information related to Toromont Connect at toromontcat.com/connect.

Who do I call for support if I need help with Toromont Connect?

The Toromont Connect support team will be available to assist you with any support you require in registering for and using the app. The Toromont Connect Support Team can be reached by phone at **1-866-569-5979 (option 3)** or by email at esupport@toromont.com.

What information in Toromont Hub will be connected to my account in Toromont Connect?

Toromont Hub is a web application for administering all your Toromont equipment and services. You can use it to manage invoices, service contracts, equipment data, parts orders and more.

Toromont Connect is an easy-to-use mobile application for instant access to fleet information. You can use it to manage your fleet, connect to your local branch, order parts and more, right from your smartphone.

By using Toromont Hub for all your business administration needs, and Toromont Connect to monitor day-to-day operational information, you will now have total visibility and control of all your Toromont Cat equipment and services – available anytime, anywhere 24/7.